

Operation

The Project Manager provides the main point of contact between You and ISFP, while a dedicated Technical Manager will be nominated to lead system testing and integration activities. You remain in control, with constant online access to project progress reports, metrics, a project library and site-specific documentation.

ISFP operation services constitute a comprehensive service solution; managing deployment from the initial instant of project planning to the final stages of acceptance and handover.

Project Management includes all the resources needed for a project, such as time, scope, cost, risk and quality management.

- Running an electronic data center in each site, to handle daily operation of equipment, applications and networks.
- Managing port management entities through IT administrative tasks like, registering users and granting authorities according to preset positions.
- Supervising an automated work cycle and assisting in overcoming obstacles in cooperation with port authority personnel.
- Monitoring the performance of equipment, networks and applications and working on the optimum utilization of those and other resources.
- Establishing and practicing the contingency plan to ensure the continuity of the automated system through preparing database and application backups and periodical updates of operating systems and working with the available resources and networks to handle emergencies.
- Presenting periodical reports and following up on guarantee services related to all components of the automated system at the electronic data center.